



Conciliation Register

Racial Discrimination Act 1975

For complaints conciliated and finalised in the period of 1-Jan-2002 to 30-Jun-2002

Ground	National origin/ extraction - direct National origin/ extraction - indirect
Area	Employment Employment agencies
Terms of Settlement	Apology - private Policy change / change in practice
Compensation	
Complaint Summary	Complainant applied for a job as an English language teacher for jobs in China. Complainant was born in China but has lived in Australia since she was five years old. Respondent advised that they only wanted 'native speakers' who were born in Australia.
Ground	Racial hatred Sexual harassment
Area	Employment (Racial hatred)
Terms of Settlement	Financial compensation
Compensation	\$75,000
Complaint Summary	Complainant claims she was sexually harassed by way of sexual innuendo, unwanted sexual advances, language demeaning to women and someone touching her breast. Complainant claims she was referred to as "Yank," "sepo" and comments she as "you now how those mouthy American women are", "You are the alien" and "this is not America" were made.

Ground	Race - direct
Area	Provision of goods and services
Terms of Settlement	Alleged perpetrator removed Change in policy / change in practice Staff training program
Compensation	
Complaint Summary	Complainant who is Aboriginal, claims that a bus driver made racist comments to Aboriginal passengers, calling them coloured and blacks and then stating "If I had my way I'd line you all up outside." Complainant claims incident started when driver thought someone had not paid. Complainant says the entire bus was in an uproar, the driver's supervisor was called and the bus delayed for ten minutes.
Ground	Association
Area	Employment
Terms of Settlement	Financial compensation
Compensation	\$5,000
Complaint Summary	Complainant employed by a government agency. Complainant claims she was sexually harassed by colleagues who sent pornographic emails to her. Complainant also claims harassment on the basis of her association with a person of Asian origin. Complainant claims racial comments made about Asian people and her husband is Asian.
Ground	Racial hatred
Area	Employment
Terms of Settlement	Financial compensation
Compensation	\$37,088
Complaint Summary	Complainant claims racially vilified, physically threatened and assaulted by colleagues at work. Complainant claims that due to vilification unable to continue to work in supervisory position and respondent threatened to terminate his employment.
Ground	Race - indirect
Area	Provision of goods & services
Terms of Settlement	Apology - private Change in practice / policy
Compensation	
Complaint Summary	Complainant who is a newly arrived immigrant went to a bank branch with his friend to open an account. Complainant provided identification details but when asked if he could speak English and replied No, the bank officer refused to open the account because he could not speak English. Bank officer refused to accept the complainant's friend's translation of conversation. Matter was referred to Branch Manager but same response was given.

Ground	Ethnic origin - direct
Area	Employment
Terms of Settlement	Private agreement - terms not disclosed to HREOC
Compensation	
Complaint Summary	Complainant alleges harassed in the workplace on the basis of her sex, imputed sexual preference and race. Complainant is of Asian origin and claims colleagues made racist comments about Asians, wogs and other racial groups. Comments made to her about her looks and offensive internal phone calls made to her imitating Asian accent.
