

Complaints Finalised - Ageing Bracket by Act

Finalised Status: = Finalised

Matter Type: = Complaint

Finalised Date From: >= 1-Jul-2022

Finalised Date To: <= 30-Jun-2023

Act: = (All)

Run by: s22 @19/07/2023 10:10:41 AM

Act	Data	Active Ageing Bracket - Fin								Grand Total
		A) <1 Month	B) 1-3 Months	C) 3-6 Months	D) 6-9 Months	E) 9-12 Months	F) 12-18 Months	G) 18-24 Months	H) >24 Months	
ADA	Count of Matter Number	9	15	14	26	46	18	2		130
	% of row	6.92%	11.54%	10.77%	20.00%	35.38%	13.85%	1.54%	0.00%	100.00%
AHRCA - HR	Count of Matter Number	8	27	44	47	32	21	3		182
	% of row	4.40%	14.84%	24.18%	25.82%	17.58%	11.54%	1.65%	0.00%	100.00%
AHRCA - ILO	Count of Matter Number	3	7	12	23	28	8			81
	% of row	3.70%	8.64%	14.81%	28.40%	34.57%	9.88%	0.00%	0.00%	100.00%
DDA	Count of Matter Number	70	169	201	266	402	215	1	1	1325
	% of row	5.28%	12.75%	15.17%	20.08%	30.34%	16.23%	0.08%	0.08%	100.00%
RDA	Count of Matter Number	18	42	54	77	121	45	2		359
	% of row	5.01%	11.70%	15.04%	21.45%	33.70%	12.53%	0.56%	0.00%	100.00%
SDA	Count of Matter Number	32	69	87	76	137	55	4	1	461
	% of row	6.94%	14.97%	18.87%	16.49%	29.72%	11.93%	0.87%	0.22%	100.00%
Total Count of Matter Number		140	329	412	515	766	362	12	2	2538
Total % of row		0.055161545	0.12962963	0.162332545	0.202915682	0.301812451	0.142631994	0.004728132	0.000788022	1

Complaints Finalised - Ageing Bracket by Act

Finalised Status: = Finalised

AND Matter Type: = Complaint

AND Finalised Date From: >= 1-Jul-2023

AND Finalised Date To: <= 30-Jun-2024

AND Act: = (All)

Run by: S22 @15/07/2024 4:30:47 PM

Count of Matter Number	Act								
Active Ageing Bracket - Fin		ADA	AHRCA - HR	AHRCA - ILO	DDA	RDA	SDA	Grand Total	
A) <1 Month	8	3	6	61	12	31	121	121	
B) 1-3 Months	11	17	10	154	46	79	317	317	
C) 3-6 Months	37	18	11	209	78	104	457	457	
D) 6-9 Months	30	13	26	237	110	123	539	539	
E) 9-12 Months	42	13	30	250	102	120	557	557	
F) 12-18 Months	45	10	38	336	123	144	696		1991
G) 18-24 Months	7	4	1	40	15	13	80		
H) >24 Months	0	0	0	1	2	1	4		
Grand Total	180	78	122	1288	488	615	2771		