



Conciliation Register

RACIAL DISCRIMINATION ACT 1975

***For complaints conciliated and finalised in the period of
01 Jul 2004 - 01 Jul 2005***

Ground	National origin / extraction - direct National origin / extraction - indirect
Area	Education
Terms of Settlement	Access to education / training Policy change/change in practice
Compensation	
Complaint Summary	Complainant says respondent State school curriculum organisation has conditions on language courses in terms of whether they are taken as a 'advanced first' or 'second' language course that discriminates against her children. Complainant's children are of Chinese background and respondent's past requirement is that Chinese as a second language excludes any student born in a Chinese speaking country and who has had more than six months education in a Chinese speaking country - otherwise they have to enrol in advanced Chinese course. Complainant says now excludes any student born in a Chinese speaking country and with no education period considered.

Ground	Colour - direct Colour - indirect Ethnic origin - direct Ethnic origin - indirect
Area	Employment
Terms of Settlement	Apology - private Staff training / development program
Compensation	
Complaint Summary	Complainant says he rang personnel company about a job. Complainant says respondent advised that it had been filled. Complainant asked if any other jobs. Respondent advised there was a receptionist position but thought respondent wanted someone blonde haired and blue eyed. Complainant claims race discrimination.

Ground	Ethnic origin - direct Ethnic origin - indirect
Area	Employment
Terms of Settlement	Private agreement - terms not disclosed to HREOC
Compensation	
Complaint Summary	Complainant is of Egyptian background. Complainant was employed by respondent real estate company for nine months as a sales consultant. Complainant says he was subject to racial harassment and discrimination by the owner and another sales consultant. Complainant says respondent made comments such as "dirty little Arab"; "Osama Bin Laden", "Sand Nigger" and asked complainant about his camel and made fun of his accent. Complainant felt pressured to resign.

Ground	Ethnic origin - direct Ethnic origin - indirect
Area	Employment
Terms of Settlement	Apology - private Policy change/change in practice Staff training / development program
Compensation	
Complaint Summary	Complainant says she is of Dutch origin. Complainant says respondent community centre discriminated against her because of her ethnic origin. Complainant says she received a warning letter and advised she was abrupt and rigid which was attributed to her Dutch origin.

Ground	Ethnic origin - direct Ethnic origin - indirect
Area	Employment
Terms of Settlement	Financial compensation
Compensation	\$10000
Complaint Summary	Complainant says he was sexually harassed in his employment with respondent by the foreman and discriminated against on the basis of his Indian background. Complainant says he started an apprenticeship with respondent ten years ago. Complainant says foreman would put his hands into complainant's overalls and touch his genitals, say he had a small penis and refer to this in front of other staff. Complainant says respondent foreman also referred to him as "blackie" or "black c--t". Complainant resigned.

Ground	Ethnic origin - direct Ethnic origin - indirect
Area	Employment
Terms of Settlement	Employment options improved Undertaking to cease an action
Compensation	
Complaint Summary	Complainant says his job has been threatened by his supervisor because complainant speaks Sinhalese to co-workers.

Ground	Colour - direct Colour - indirect Racial hatred
Area	Provision of goods & services Racial hatred
Terms of Settlement	Apology - private
Compensation	
Complaint Summary	Complainant says he was racially abused by owner of respondent accommodation facility. Complainant was with a group of people who had made a booking with respondent lodge. Complainant says when the group complained that the booking/accommodation was not what they asked for respondent owner became hostile and would not return complainant's groups deposit. Complainant says respondent owner then said to him "get out of here you black bastard". Complainant says his group were stunned and then respondent said "it's ok it's all over the TV ... he should be used to it".

Ground	Race - direct Race - indirect
Area	Provision of goods & services
Terms of Settlement	Apology - private
Compensation	
Complaint Summary	Complainant claims he was refused entry to respondent hotel on the basis of his sex and race. Complainant is Aboriginal.

Ground	Race - direct Race - indirect
Area	Provision of goods & services
Terms of Settlement	Apology - private Policy change – change in practice
Compensation	
Complaint Summary	Complainant says he was having a beer at respondent bar. Complainant says some friends, who are Aboriginal, were walking by the bar and he called them in for a drink. Writer says respondent staff refused point blank from serving his friends and said it does not serve Aboriginal people. Writer says they all left the bar.

Ground	Race - direct Race - indirect
Area	Provision of goods & services
Terms of Settlement	Apology - private
Compensation	
Complaint Summary	Complainant says her 15 year old cousin who is Aboriginal was stopped and then followed around and questioned by security guards of respondent shopping centre. Complainant claims race and age discrimination. Complainant claims respondent follows all Aboriginal children/young people around and either prevent them entering or from moving freely around centre.

Ground	National origin / extraction - direct National origin / extraction - indirect
Area	Provision of goods & services
Terms of Settlement	Apology - private
Compensation	
Complaint Summary	Writer says he attended respondent Doctor who suggested "If you are not happy go back to Yugoslavia " when writer was telling Doctor he couldn't afford to travel for a scan as he only had a pension to live on. Writer claims he is Croatian origin not Yugoslav and was surprised as Doctor is also from "that part of the world". Writer claims discrimination.

Ground	Colour - direct Ethnic origin - direct
Area	Provision of goods & services
Terms of Settlement	Apology - private
Compensation	
Complaint Summary	Complainant claims he was discriminated against because of his skin colour and race by respondent airport security staff. Complainant says he was asked to remove his shoes, which he did, and then was asked to remove his trousers in public. Complainant refused. Complainant was the only 'black' person around and no-one else was asked to remove their trousers.

Ground	Racial hatred
Area	Racial hatred
Terms of Settlement	Apology - private
Compensation	
Complaint Summary	Complainant who is of Southern European appearance claims he was called a "greasy wog" and told to "f--- off back to Italy " and told all Italians are "poofers" by the owner of a car that was blocking the road. Complainant claims race discrimination.

Ground	Racial hatred
Area	Racial hatred
Terms of Settlement	Apology - private
Compensation	
Complaint Summary	Complainant has tense relations with respondent neighbour. Complainant says during a recent incident respondent neighbour vilified complainant calling him a "typical South African bast---" who thought he could do what he wanted. Complainant says respondent was protesting complainant had his own car in his own driveway and respondent purported he couldn't access his garage. Complainant says respondent comments were heard by other neighbours. Complainant says he was highly insulted.

Ground	Racial hatred
Area	Racial hatred
Terms of Settlement	Apology - private
Compensation	
Complaint Summary	Complainant says her neighbour called her 15 year old daughter a "black nigger" out the front of their home.

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