



**SHELLHARBOUR
CITY COUNCIL**

**DISABILITY
STRATEGIC
PLAN**

2003 – 2008



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Introduction

Almost one person in every five in New South Wales lives with a disability.

Under the Commonwealth Disability Discrimination Act 1992, it is unlawful to discriminate against a person with a disability in many areas of daily living including education, access to public premises, provision of goods, services and facilities, accommodation, purchasing land or premises, activities of clubs and sport, the administration of Commonwealth laws and requests for certain information.

The Act takes into consideration the disadvantages that occur when people who live with a disability encounter barriers that prevent their access to services that are available to other citizens.

People who live with disabilities are equal members of our community, and Shellharbour City Council has a responsibility to identify any potential discrimination and to ensure equality in the services it provides.

After reviewing its services, Council's Disability Services Advisory Committee has identified a number of areas that need to be addressed. Those needs have been the basis for this plan.

This Disability Strategic Plan follows the publication in 1999 of Shellharbour City Council's Social Plan. It has been developed by working with staff and customers in accordance with the NSW Government Disability Policy Framework and reflecting the Commonwealth Disability Discrimination Act 1992 and the NSW Disability Services Act 1993.

Buildings and Facilities Audit

Council commissioned an audit of its facilities to assist the completion of this Strategic Plan.

All council buildings and facilities were inspected to determine whether they complied with the Australian Standard 1428.1.

The audit was conducted by Noel Hiffernan, a recognised Access Facilitator and member of the Access Institute of New South Wales. Work on the audit started in August 2000 and was completed in February 2001.

Council received a written report of Mr Hiffernan's findings in June 2001.

The Australian Quadriplegic Association was engaged early 2002 to conduct further inspections on selected buildings and facilities located in the Croome Road Sporting Complex.

Council received a written report on these findings in June 2002.

Why Have A Plan?

Shellharbour City Council wants people who have a disability to have equal access to services.

Equal access means that rather than put in place special or parallel disability services, discrimination in general services will be eliminated, and that over time, people with a disability will have equal access to services.

This Disability Strategic Plan clearly shows Council's goals, the actions necessary to achieve those goals, and the timeframes that Council has set itself. It ensures that Council is addressing the requirements of The Disability Discrimination Act 1992.

The plan is a public statement of Council's commitment to achieving full access to services for people with a disability. The Strategic plan builds on and gives structure to the Social Plan published in 1999 and formalises Council's existing plans which have developed over more than five years.

The Disability Strategic Plan moves Shellharbour City Council into a new proactive phase, actively considering and addressing the needs of people with disabilities.

What is Disability?

The Disability Discrimination Act 1992 gives a broad definition of “disability” as it applies to a person. The Act defines disabilities as including

- Physical
- Intellectual
- Psychiatric
- Sensory
- Neurological
- Learning disabilities
- Physical disfigurement
- The presence in the body of a disease causing organism.

The definition in the Act means that everyone with a disability, regardless of severity is protected.

It includes disabilities that a person may have now; that they have had in the past - such as a mental illness; that they may develop in the future - for example where there may be a family history of a disability that could develop in the future; and where a person is believed to have a disability such as HIV / AIDS.

What is Access?

Access is all about allowing equal opportunities for everyone.

There are a number of different definitions of access.

For people with a physical disability, access may mean being able to move along or cross a street, use a public toilet, an ATM or public telephone. It is about being able to enter a building and move to all areas of that building.

Captioned television, listening systems and visual aids are facilities that may provide access to people with a vision or a hearing impairment.

People who have an intellectual disability gain access with clear signing in buildings and streets, and considerate assistance from other people.

And all people with a disability, including a psychiatric disability, gain a broad access by acceptance and inclusion in the community.

Background

To create and promote opportunities, services and facilities to enable people with disabilities to participate fully in the community it is necessary to determine areas of priority.

The priority action areas are broadly grouped under the following headings.

Physical Access

There are two critical aspects for access and mobility of people with disabilities:

- Being able to pursue a path of travel in the same uninterrupted way as other people, and
- Being able to take advantage of what is generally offered to other people in the community.

Shellharbour City Council recognises that all people should have access to services and facilities on an equitable basis. Council will provide services in a way that meets the needs of all members of the community.

Promoting Positive Community Attitudes

Changes in attitude are often linked to changes in behaviour, and as people with disabilities are seen using community services more often, their presence will become accepted, then expected, and in time, unremarked. Change in attitude can be gradual, but is helped by accurate information and education.

The Community Services Department has clear goals which include fostering an informed community in the Shellharbour City area encouraging harmony, tolerance and acceptance of all members of our community.

This goal is assisted by the Disability Services Advisory Committee which provides an accessible link for members of the community to all levels of Council. The committee oversees, plans and advocates for the needs of people with disabilities to maintain and enhance access and equity to services and facilities.

Council is already demonstrating its commitment by taking on roles and offering services such as HACC Services, Respite Care and Community Transport.

Training Staff

Shellharbour City Council is committed to ongoing training for staff to maintain a skilled and harmonious workforce which will ensure a continually improving high level of service to all members of the community.

New Council staff members undertake a brief overview of key disability issues during their induction course. One-day disability awareness training courses are now available for Councillors, Senior Managers and other staff with specialised courses available for specific staff members.

Information About Services

Council offers a wide range of services and facilities.

In line with the policy that everyone should have access to services and facilities on an equitable basis, there is printed information in a number of different languages and personal assistance is available from Language Aides employed by Council. To help communication with deaf people, Council has adopted policy to use ACE – National Relay Service.

Employment in Council

Shellharbour City Council chooses the best person for the job regardless of a number of factors including race, gender, marital status, parental status, religious or political beliefs, and physical, intellectual or psychological impairment including living with HIV / AIDS.

To find the best applicants for the positions, Council focuses on the requirements of the job rather than questions or assumptions about the applicant's circumstances or background.

Council has put policies, practices and procedures into place to monitor employment to ensure that all areas of staff management follow equal opportunity principles.

Complaints procedures

Shellharbour City Council welcomes feedback from the community which will enable it to improve the quality of its services.

A formal and informal complaints procedure has been recommended which would entail recording written and verbal complaints and then taking the appropriate action. It has been further suggested that complaints specifically relating to access / disability should be recorded to keep track of individual and structural issues.

Where To From Here?

The next section of this Disability Strategic Plan lists areas identified in the Access Audits as needing attention.

After a process of consultation, Council Disabilities staff have prioritised the work that needs to be done to ensure equality in the services Council provides.

Council will address some aspects of the Disability Strategic Plan within the scope of day to day maintenance work. Other work will be performed over time within the budget set by Council.

Shellharbour City Council

Draft Disabilities Strategic Plan

Priority Rankings – Budget Allocated – 2001/02

Location	Audited problem area	Planned action	Outcome
Shellharbour Reserve & Beverley Whitfield Pool	<ul style="list-style-type: none"> • BBQ area 	<ul style="list-style-type: none"> • Construct curb ramps & pathway. 	Funds allocated 2000/01
Blackbutt Youth Centre	<ul style="list-style-type: none"> • Accessible Toilet 	<ul style="list-style-type: none"> • Install soap dispenser with drip tray. • Install clothes hooks at varying heights. 	Not done
Blackbutt Youth Centre	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Repaint sign on accessible parking – use international sign. 	Completed
Lamerton House – Council Building	<ul style="list-style-type: none"> • Accessible Parking 	<ul style="list-style-type: none"> • Repaint sign on accessible parking – use international sign. 	Completed
Lamerton House – Council Building	<ul style="list-style-type: none"> • Curb ramps from car park to Council Building 	<ul style="list-style-type: none"> • Replace curb ramps. 	Completed
Lamerton House – Council Building	<ul style="list-style-type: none"> • Ground floor emergency exit doorway (from Council meet rooms) 	<ul style="list-style-type: none"> • Ramp exit doorways. 	Not done
Lamerton House – Council Building	<ul style="list-style-type: none"> • Ground Floor Accessible Toilets 	<ul style="list-style-type: none"> • Remove sign. 	Completed
Lamerton House –	<ul style="list-style-type: none"> • Second Floor 	<ul style="list-style-type: none"> • Upgrade to AS 1428. 	Completed

Location	Audited problem area	Planned action	Outcome
Council Building	Accessible Toilet	<ul style="list-style-type: none"> • Lower toilet paper dispenser. 	
Lamerton House – Council Building	<ul style="list-style-type: none"> • Ground Floor Lift Control Panel 	<ul style="list-style-type: none"> • Lower call buttons. • Install raised & braille lettering on call buttons & internal cabin control buttons. • Install audible destination feature. 	Item not reached 2001/02 to carry forward to 2002/03
Lamerton House – Council Building	<ul style="list-style-type: none"> • First Floor Accessible Toilets 	<ul style="list-style-type: none"> • Upgrade to AS 1428. • Lower toilet paper dispenser. • Garbage bin & sanitary disposal unit. • Install clothes hooks at different heights. 	Completed
Library – Shellharbour Rd	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Install signage 	Completed
Library – Shellharbour Rd Warilla	<ul style="list-style-type: none"> • Accessible toilet 	<ul style="list-style-type: none"> • Install signage near entry doorway. 	Not done. To be upgraded 2002/03
Little Park	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Create designated parking 	Completed

Location	Audited problem area	Planned action	Outcome
		place.	
Little Park	<ul style="list-style-type: none"> • Pathways 	<ul style="list-style-type: none"> • Install curb ramp next to parking area. • Install pathway from toilets to existing path around foreshore. 	Completed
Museum	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Signage 	Completed
Old Council Chambers Cnr Lake Entrance & Shellharbour Rds	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Repaint sign on accessible parking – use international sign. • Replace sign on vertical post with international sign. 	Completed
Senior Citizens Centre - Benaud Crescent	<ul style="list-style-type: none"> • Entrances 	<ul style="list-style-type: none"> • Ramp both front & back doors. 	Rear entrance completed
Senior Citizens Centre – Benaud Crescent	<ul style="list-style-type: none"> • Pathways 	<ul style="list-style-type: none"> • Install tactile indicators at approach side of ramp. 	Non slip spray paving at rear entrance installed
Senior Citizens Centre – Benaud Crescent	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Install designated park. 	Completed
Shellharbour Reserve & Beverley Whitfield Pool	<ul style="list-style-type: none"> • Beverley Whitfield pool 	<ul style="list-style-type: none"> • Provide pool lift or rework pool to incorporate 1:14 	Funds carried forward for

Location	Audited problem area	Planned action	Outcome
		ramp.	2002/03. Lift to be provided to Warilla Pool
Albion Park Swimming Pool	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Repaint sign on accessible parking – use international sign. 	Completed
Albion Park Swimming Pool	<ul style="list-style-type: none"> • Pool Steps 	<ul style="list-style-type: none"> • Install handrail. 	
Albion Park Swimming Pool	<ul style="list-style-type: none"> • Lift or ramp 	<ul style="list-style-type: none"> • Install lift or ramp. 	Funds carried forward for 2002/03

Shellharbour City Council

Draft Disabilities Strategic Plan

Priority Rankings – Budget Allocated – 2002/03

Location	Audited problem area	Planned action	Outcome
Albion Park Centenary Hall	<ul style="list-style-type: none"> • Fire Hose 	<ul style="list-style-type: none"> • Repositioning of fire hose 	
Albion Park Centenary Hall	<ul style="list-style-type: none"> • Egress 	<ul style="list-style-type: none"> • Modify ramps • Install alarm system 	
Albion Park Community Centre - Russell Street	<ul style="list-style-type: none"> • Toilets 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Albion Park Library	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Widen car park • Paint sign on accessible parking – use international sign. 	
Albion Park Swimming Pool	<ul style="list-style-type: none"> • Lift or ramp 	<ul style="list-style-type: none"> • Install lift or ramp. 	Funds carried forward for 2002/03
Barrack Point Headland Parade Toilet Block	<ul style="list-style-type: none"> • Picnic tables 	<ul style="list-style-type: none"> • Upgrade new picnic tables provided in the adjacent park to make suitable for people in wheelchairs. 	
Barrack Point	<ul style="list-style-type: none"> • Roof Poles 	<ul style="list-style-type: none"> • Recommended poles 	

Location	Audited problem area	Planned action	Outcome
Headland Parade Toilet Block		supporting roof be turned 90°	
Bass Point Reserve	<ul style="list-style-type: none"> • Picnic area 	<ul style="list-style-type: none"> • Timber bollards protruding ends to be cut off 	
Bass Point Reserve	<ul style="list-style-type: none"> • Memorial plaque and pathway 	<ul style="list-style-type: none"> • Signage (to indicate distance and wheelchair suitability) 	
Blackbutt Bicentennial Reserve –	<ul style="list-style-type: none"> • Rotary Accessibl Toilet 	<ul style="list-style-type: none"> • Install appropriate signage • Replace existing lock with MLAK key • Replace tap handles with ‘+’ • Hand towel dispenser to be installed • Clothes hook to be installed • Baby change equipment to be installed (if positioning does not impede circulation space) 	
Blackbutt Bicentennial Reserve	<ul style="list-style-type: none"> • Shelter Shed with BBQ 	<ul style="list-style-type: none"> • Install wedgy ramp to concrete slab. • Extend picnic table top. • Install sealed pathway from 	

Location	Audited problem area	Planned action	Outcome
		car park.	
Blackbutt Bicentennial Reserve	<ul style="list-style-type: none"> • Toilet block 	<ul style="list-style-type: none"> • Repair accessible facility to appropriate standard. 	
Boonerah Point - Amenities, Scout Hall / Boatshed	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Install designated accessible parking • Install pathway to parking with suitable curb ramp. 	
Lake Illawarra Pelican Park – Amenities Block, Large BBQ & Picnic Shelter	<ul style="list-style-type: none"> • Access from car park 	<ul style="list-style-type: none"> • Cut off horizontal extensions from koppers log bollards uprights. 	
Oak Flats Central Park	<ul style="list-style-type: none"> • No accessible toilet • Parking and pathway <p>Accessible picnic table</p>	<ul style="list-style-type: none"> • Modify or replace existing facility to comply. • Provide a pathway from toilets to new play equipment and picnic table. • To be provided and installed 	
Oak Flats Swimming Complex	<ul style="list-style-type: none"> • Car Parking <p>Accessible toilet</p>	<ul style="list-style-type: none"> • Require designated parking place. • Provide changing plinth, mirror and clothes hook. Replace taps 	

Location	Audited problem area	Planned action	Outcome
Oak Flats Shellharbour Council Works Depot	<ul style="list-style-type: none"> • Staff lunch room & change room doorways 	<ul style="list-style-type: none"> • Install curb ramp. 	
Oak Flats Shellharbour Council Works Depot	<ul style="list-style-type: none"> • Doorways 	<ul style="list-style-type: none"> • Install wedgy ramp in doorways. 	
Oak Flats Shellharbour Council Works Depot	<ul style="list-style-type: none"> • Purchase & Supply office doorway 	<ul style="list-style-type: none"> • Install wedgy ramp in doorway. 	
Shellharbour Little Park Amenities Block, Rotunda	<ul style="list-style-type: none"> • Accessible toilet 	<ul style="list-style-type: none"> • Provide clothes hook and replace existing door handles and taps 	
Shellharbour Roo Theatre	<ul style="list-style-type: none"> • Entry (emergency west side of building) 	<ul style="list-style-type: none"> • Keep entry area clear. Emergency signage required 	
Shellharbour Roo Theatre	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Create designated parking place with appropriate signage. 	
Shellharbour– Roo Theatre	<ul style="list-style-type: none"> • Pathways 	<ul style="list-style-type: none"> • Install pathway from car park at rear of theatre to main entrance on Addison Street. 	
Shellharbour Reserve &	<ul style="list-style-type: none"> • Beverley Whitfield 	<ul style="list-style-type: none"> • Provide pool lift or rework 	Funds carried

Location	Audited problem area	Planned action	Outcome
Beverley Whitfield Pool	pool	pool to incorporate 1:14 ramp.	forward for 2002/03. Ramp to be provided Lift to be provided to Warilla Pool
Shellharbour Streetscape - Addison & Wentworth Streets	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Create two designated parking places with appropriate signage in Addison Street. 	
Shellharbour Surf Life Saving Club	<ul style="list-style-type: none"> • Pathway and ramping 	<ul style="list-style-type: none"> • Signage required at ramp entry point. • Colour contrasting and tactile indicators required • Repair south end of verandah 	
Shellharbour City Centre Lamerton House – Council Building	<ul style="list-style-type: none"> • Ground Floor Lift Control Panel 	<ul style="list-style-type: none"> • Lower call buttons. • Install raised & braille lettering on call buttons & internal cabin control buttons. • Install audible destination 	Item not reached 2001/02 to carry forward to 2002/03

Location	Audited problem area	Planned action	Outcome
		feature.	
Warilla Communities One Stop Shop, Drug Rehab Centre - Queen Street	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Repaint sign on accessible parking – use international sign. • Replace sign on vertical post with international sign. 	
Warilla Library	<ul style="list-style-type: none"> • Accessible toilet 	<ul style="list-style-type: none"> • Install signage near entry doorway. 	<p>Not done.</p> <p>To be upgraded 2002/03</p>
Warilla Oakleigh Park & Neighbourhood Centre - Amenities, Tennis Shed & Cricket Club Amenities - Shellharbour Rd	<ul style="list-style-type: none"> • Accessible toilet 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Warilla Swimming Complex	<ul style="list-style-type: none"> • Lift 	<ul style="list-style-type: none"> • Lift to be installed 	<p>Upgrade planned. Accessible toilet/change facilities to be included as part of the upgrade</p>

Location	Audited problem area	Planned action	Outcome
			Lift carried forward from 2001/02 (Beverly Whitfield Pool)
Warilla Surf Life Saving Club – Osborne Parade	<ul style="list-style-type: none"> • Parking 	<ul style="list-style-type: none"> • Install higher vertical sign. 	
Warilla Surf Life Saving Club – Osborne Parade	<ul style="list-style-type: none"> • Curb ramp 	<ul style="list-style-type: none"> • Install curb ramp adjacent to car spaces. 	

Shellharbour City Council

Draft Disabilities Strategic Plan

Priority Rankings – Yet To Be Budget / Time Allocated

Location	Audited problem area	Planned action	Budgeted Funding
Aerodrome	<ul style="list-style-type: none"> • Boarding apparatus 	<ul style="list-style-type: none"> • Install accessible boarding apparatus. 	
Bass Point Reserve	<ul style="list-style-type: none"> • Toilet block 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Bass Point Reserve	<ul style="list-style-type: none"> • Water tank 	<ul style="list-style-type: none"> • Install water tank for hand washing. 	
Bass Point Reserve	<ul style="list-style-type: none"> • Accessible toilet facilities at Bass Point is currently being considered for Shell Cove – Plans at DA referral stage 	<ul style="list-style-type: none"> • Accessible toilet facilities at Bass Point is currently being considered for Shell Cove – Plans at DA referral stage 	
Beachside Tourist Park - Bassett Park	<ul style="list-style-type: none"> • Caretakers cottage / reception 	<ul style="list-style-type: none"> • Install ramp at sliding door. • Install lowered section at reception desk. 	
Beachside Tourist Park - Bassett Park	<ul style="list-style-type: none"> • Accessible toilet & shower room 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Beachside Tourist Park - Bassett Park	<ul style="list-style-type: none"> • Cabins 	<ul style="list-style-type: none"> • Install ramps into cabins. • Widen doorways. 	

Location	Audited problem area	Planned action	Budgeted Funding
Blackbutt Youth Centre	<ul style="list-style-type: none"> • Kitchen 	<ul style="list-style-type: none"> • Lower hot water heater. 	
Boonerah Point - Amenities, Scout Hall / Boatshed	<ul style="list-style-type: none"> • Toilets – 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Bush Fire Brigade	<ul style="list-style-type: none"> • Public toilets 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Country Kitchen	<ul style="list-style-type: none"> • Entry point Wentworth Street 	<ul style="list-style-type: none"> • Install wedgy ramp at sliding doorway. 	
Country Kitchen	<ul style="list-style-type: none"> • Entry point Addison Street 	<ul style="list-style-type: none"> • Make entry point Addison Street accessible. 	
Country Kitchen	<ul style="list-style-type: none"> • Signage 	<ul style="list-style-type: none"> • Install sign to indicate accessible entry point on Wentworth & Addison St. 	
Country Kitchen	<ul style="list-style-type: none"> • Restaurant/take away 	<ul style="list-style-type: none"> • Install direct access to Take Away section. 	
Croome Road Cemetery	<ul style="list-style-type: none"> • Toilets 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Darcy Dunster Reserve	<ul style="list-style-type: none"> • Toilets 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Deakin Park Sailing	<ul style="list-style-type: none"> • Toilets 	<ul style="list-style-type: none"> • Install accessible facility to 	

Location	Audited problem area	Planned action	Budgeted Funding
Club - two storey clubhouse		appropriate standard.	
Deakin Park Sailing Club - two storey clubhouse	<ul style="list-style-type: none"> • Jetty 	<ul style="list-style-type: none"> • Install continuous pathway from car park to jetty. 	
Girl Guide Hall (Beach Road)	<ul style="list-style-type: none"> • Entry Point 	<ul style="list-style-type: none"> • Install ramp entries. 	
Girl Guide Hall (Beach Road)	<ul style="list-style-type: none"> • Signage 	<ul style="list-style-type: none"> • Install signs to indicate use of hall. 	
Girl Guide Hall (Beach Road)	<ul style="list-style-type: none"> • Pathway of travel 	<ul style="list-style-type: none"> • Install curb ramp & pathway. 	
Girl Guide Hall (Beach Road)	<ul style="list-style-type: none"> • Toilet facilities 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Graham Park	<ul style="list-style-type: none"> • Pathway 	<ul style="list-style-type: none"> • Ramp pathway outside entry way to grass level. 	
Graham Park	<ul style="list-style-type: none"> • Toilet block 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Illawarra Culture Child Services – Shellharbour Council Chambers	<ul style="list-style-type: none"> • Signage 	<ul style="list-style-type: none"> • Install signage at front of building to indicate use. 	
J N King Memorial Park - Kiosk & Amenties -	<ul style="list-style-type: none"> • Accessible toilet 	<ul style="list-style-type: none"> • Upgrade to appropriate 	

Location	Audited problem area	Planned action	Budgeted Funding
The Kingsway		standard.	
Lake Illawarra Tourist Kiosk – Foreshore	<ul style="list-style-type: none"> • Access from car park 	<ul style="list-style-type: none"> • Fill 20mm lip in ramp with tar. 	Issues to be considered in general upgrade of area planned for the near future
Lake Illawarra Tourist Kiosk – Foreshore	<ul style="list-style-type: none"> • Accessible toilet 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	Issues to be considered in general upgrade of area planned for the near future
Lake Illawarra Tourist Kiosk – Foreshore	<ul style="list-style-type: none"> • BBQ area 	<ul style="list-style-type: none"> • Extend one tabletop undercover area so that it can be used by a wheelchair. 	Issues to be considered in general upgrade of area planned for the near future
Lake Illawarra Pelican Park – Amenities Block, Large BBQ & Picnic Shelter	<ul style="list-style-type: none"> • Accessible toilet 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Lamerton House – Council Building	<ul style="list-style-type: none"> • Lower ground floor offices 	<ul style="list-style-type: none"> • Ramp doorways. 	

Location	Audited problem area	Planned action	Budgeted Funding
Library – Albion Park	<ul style="list-style-type: none"> • Toilets 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Library – Shellharbour	<ul style="list-style-type: none"> • Ramp access 	<ul style="list-style-type: none"> • Install pathway to existing path in Wentworth Street adjacent to Roo Theatre. 	
Library – Shellharbour	<ul style="list-style-type: none"> • Entry Door 	<ul style="list-style-type: none"> • Lower main door handle • Install automatic opening doorway. 	
Library – Shellharbour	<ul style="list-style-type: none"> • Public toilets at rear 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Library – Shellharbour	<ul style="list-style-type: none"> • Unisex toilet 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Low Park Scout Hall-George St	<ul style="list-style-type: none"> • Toilet facilities 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Mood Park	<ul style="list-style-type: none"> • Pathways 	<ul style="list-style-type: none"> • Make pathways accessible. 	
Mood Park	<ul style="list-style-type: none"> • Toilet 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Mood Park	<ul style="list-style-type: none"> • Play equip 	<ul style="list-style-type: none"> • Make play equipment accessible. 	

Location	Audited problem area	Planned action	Budgeted Funding
Oakleigh Park & Neighbourhood Centre - Amenities, Tennis Shed & Cricket Club Amenities - Shellharbour Rd	<ul style="list-style-type: none"> • Neighbourhood Centre 	<ul style="list-style-type: none"> • Provide TTY. 	
Old Council Chambers cnr Lake Entrance & Shellharbour Rds	<ul style="list-style-type: none"> • Accessible toilet 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Ron Costello Oval	<ul style="list-style-type: none"> • Toilets under grandstand 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Senior Citizens Centre - Griffiths Street	<ul style="list-style-type: none"> • Door furniture 	<ul style="list-style-type: none"> • Replace handles. 	
Senior Citizens Centre - Griffiths Street	<ul style="list-style-type: none"> • Toilet 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Shellharbour Hall - Roo Theatre	<ul style="list-style-type: none"> • Public toilets 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Shellharbour Reserve & Beverley Whitfield Pool	<ul style="list-style-type: none"> • Accessible toilet & shower room 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Shellharbour South Reserve Amenities block - Boollwarroo	<ul style="list-style-type: none"> • Accessible Toilet & shower rooms 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	

Location	Audited problem area	Planned action	Budgeted Funding
Parade			
Shellharbour Streetscape - Addison & Wentworth Streets	<ul style="list-style-type: none"> • Pathways 	<ul style="list-style-type: none"> • Repair paving throughout township. 	
Shellharbour Streetscape - Addison & Wentworth Streets	<ul style="list-style-type: none"> • Curb ramps 	<ul style="list-style-type: none"> • Replace or install curb ramps or bridging throughout township in accordance with AS1428. 	
Smarts Building - Family Day Care	<ul style="list-style-type: none"> • Ramp 	<ul style="list-style-type: none"> • Repair small lip 	
Smarts Building - Family Day Care	<ul style="list-style-type: none"> • Step into cottage 	<ul style="list-style-type: none"> • Install ramp 	
Smarts Building – Illawarra Forum	<ul style="list-style-type: none"> • Step to verandah 	<ul style="list-style-type: none"> • Install ramp 	
Smarts Building	<ul style="list-style-type: none"> • Separate toilet facilities 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Stoney Range Pony Club	<ul style="list-style-type: none"> • Play Equipment 	<ul style="list-style-type: none"> • Provide path of travel to play equipment 	
Surf Life Saving Club – Wollongong St	<ul style="list-style-type: none"> • Pathways & ramping 	<ul style="list-style-type: none"> • Install sign at ramp entry point • Install tactile & colour 	

Location	Audited problem area	Planned action	Budgeted Funding
		indicators to differentiate between wall and paving. <ul style="list-style-type: none"> • Repair south end verandah to align with paved verandah. 	
Surf Life Saving Club – Wollongong St	<ul style="list-style-type: none"> • Sea Spray Function Centre – Toilet 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Swimming Complex - Cnr Hope & Kingston Sts	<ul style="list-style-type: none"> • Toilet 	<ul style="list-style-type: none"> • Upgrade to appropriate standard. 	
Swimming Complex - Cnr Hope & Kingston Sts	<ul style="list-style-type: none"> • Pool 	<ul style="list-style-type: none"> • Pool – not accessible. Need hydraulic lifter in 50 mtr unheated pool. 	
Swimming Pool	<ul style="list-style-type: none"> • Path of travel 	<ul style="list-style-type: none"> • Path of travel 	
Elliott Park – Toilet Block, Little Lake Crescent	<ul style="list-style-type: none"> • Toilets 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Warilla Pool – Benaud Crescent	<ul style="list-style-type: none"> • Toilets & change rooms – mens & ladies 	<ul style="list-style-type: none"> • Install accessible facilities to appropriate standard. 	Issues to be considered as part of upgrade work planned in the near future
Warilla Pool – Benaud	<ul style="list-style-type: none"> • Swimming pool 	<ul style="list-style-type: none"> • Install pool lift or rework pool 	Moved to 2002/03

Location	Audited problem area	Planned action	Budgeted Funding
Crescent		to incorporate 1:14 ramp.	priority due to funding shift from \$ allocated to Beverly Whitfield Pool 2001/02
Warilla Pool – Benaud Crescent	<ul style="list-style-type: none"> • Pathways outside pool fenced area 	<ul style="list-style-type: none"> • Repair pathways outside pool fenced area to remove trip hazard. 	Issues to be considered as part of upgrade work planned in the near future
Warilla Surf Club – Old Site – Toilet Block – Bucknell St	<ul style="list-style-type: none"> • toilet & change area 	<ul style="list-style-type: none"> • Install accessible facility to appropriate standard. 	
Warilla Surf Life Saving Club - Osborne Parade	<ul style="list-style-type: none"> • Club House 	<ul style="list-style-type: none"> • Install ramp at front entry. • Install wedgy ramp at rear door. 	
Croome Road Sporting Complex Shellharbour Stadium	<ul style="list-style-type: none"> • Upper parking area 	<ul style="list-style-type: none"> • Install a 600mm wide band of hazard warning TGSI's set back 300mm from the kerb transition. AS1428.4 Appendix A Figure 4 (draft standard 2002) 	
Croome Road Sporting	<ul style="list-style-type: none"> • Path of travel from 	<ul style="list-style-type: none"> • Install appropriate symbol 	

Location	Audited problem area	Planned action	Budgeted Funding
Complex Shellharbour Stadium	parking area	and directional signage to assist in way finding. Signage to include the “international wheelchair symbol and provide the minimum 30% luminance contrast (ultramarine blue & white)	
Croome Road Sporting Complex Shellharbour Stadium	<ul style="list-style-type: none"> • Lower Parking Area 	<ul style="list-style-type: none"> • Install a 600mm wide band of hazard warning TGSI’s set back 300mm from the kerb transition. AS1428.4 Appendix A Figure 4 (draft standard 2002) 	
Croome Road Sporting Complex Shellharbour Stadium	<ul style="list-style-type: none"> • Lower Parking Area 	<ul style="list-style-type: none"> • Recommended that 2 additional accessible car parking spaces are provided in the upper level car park 	
Croome Road Sporting Complex Shellharbour Stadium	<ul style="list-style-type: none"> • Path of travel from lower parking level 	<ul style="list-style-type: none"> • The cross fall on the footpath should be reduce to 1:40 	
Croome Road Sporting Complex Shellharbour Stadium	<ul style="list-style-type: none"> • Bus Drop off area • Unmarked area adjacent to the front 	<ul style="list-style-type: none"> • Line mark a designated drop off area to enhance safety when alighting from and 	

Location	Audited problem area	Planned action	Budgeted Funding
	<p>entrance of the stadium</p>	<p>approaching vehicles</p> <ul style="list-style-type: none"> • Install a 600mm wide band of hazard warning TGSIs set back 300mm from the kerb transition • Install bollards on either side of the drop zone at the kerb edge. Bollards must be installed at least 800mm apart and provide reasonable luminous contrast with the surrounding environment. TGSIs to be extended along where the bollards are installed 300mm forward of the obstruction 	
<p>Croome Road Sporting Complex Shellharbour Stadium</p>	<ul style="list-style-type: none"> • Bus drop off area <p>Midway kerb ramp providing access from the drop zone to the pedestrian walkway leading to the stadium</p>	<ul style="list-style-type: none"> • Reinstall the kerb ramp to provide a minimum width of 1000mm maximum gradient 1:8 and length not exceeding 1520 in compliance with AS 1428.1 clause 5.1,5.8 • Install a 600mm wide band of hazard warning TGSIs set back 300mm from the kerb 	

Location	Audited problem area	Planned action	Budgeted Funding
		transition	
Croome Road Sporting Complex Shellharbour Stadium	<ul style="list-style-type: none"> • Upper level function area 	<ul style="list-style-type: none"> • Ensure that all glass paneling is fitted with a 100mm wide continuous contrasting strip installed at 1100mm from the floor surface AS1428.1 clause 7.5.2 	
Croome Road Sporting Complex Shellharbour Stadium	<ul style="list-style-type: none"> • Vending machines 	<ul style="list-style-type: none"> • Vending machines should be replaced with machines where the operating controls and dispensing areas are between 500mm –1200mm AS1428.1 5.5 	
Croome Road Sporting Complex Shellharbour Stadium	<ul style="list-style-type: none"> • Public unisex accessible toilet / shower 	<ul style="list-style-type: none"> • Review the sliding mechanism to ensure that the sliding entrance door requires minimal force to open or close (less than 9.5N of force). AS1428.1 Clause 11.1.1(c) • Install an alternate sliding locking mechanism which is able to be activated one handed by a person with 	

Location	Audited problem area	Planned action	Budgeted Funding
		<p>restricted hand function</p> <ul style="list-style-type: none"> • Locking mechanism to indicate externally when the toilet is engaged/vacant and be installed at between 900mm –1100mm from the floor surface. AS1428.1 clause 10.4.5 • Lower the existing mirror to begin at 900mm from the floor as required by AS1428.1, 10.4.1 • Reposition the paper towel and soap dispenser between 900-1100mm (1000mm preferred) from the floor surface in compliance with AS1428.1, 10.4.3 	
<p>Croome Road Sporting Complex Shellharbour Stadium</p>	<ul style="list-style-type: none"> • Entrance to change rooms 	<ul style="list-style-type: none"> • Refasten the aluminum bevel strip securely to floor to ensure the transitions between abutting surfaces do not exceed 5mm hence reducing possible trip 	

Location	Audited problem area	Planned action	Budgeted Funding
		hazards. AS1428.1, 10.4.1	
Croome Road Sporting Complex Shellharbour Stadium	<ul style="list-style-type: none"> • Change rooms both home and visitors 	<ul style="list-style-type: none"> • Lower the existing mirror to begin at 900mm from the floor as required by • Reposition the soap dispenser, hand towel and hand driers to between 900mm – 1100 mm (1000mm preferred) as required by AS1428.1, 10.4.3 • Lower clothes hooks to between 1200mm – 1350mm as required by AS1428.1, 10.4.2 	
Croome Road Neville Hilton Oval	<ul style="list-style-type: none"> • Path of travel 	<ul style="list-style-type: none"> • Develop accessible path of travel linking the car park to the facilities at Neville Hilton Oval 	
Croome Road Neville Hilton Oval	<ul style="list-style-type: none"> • Car parking area 	<ul style="list-style-type: none"> • Accessible parking space(s) to be provided • Signage installed • Adequate lighting to be 	

Location	Audited problem area	Planned action	Budgeted Funding
		provided	
	<ul style="list-style-type: none"> • Access to the ovals 	<ul style="list-style-type: none"> • Repair/ replace the stairs • Provide handrails (conform to AS1425.1, 9.3.17) 	
	<ul style="list-style-type: none"> • Kiosk 	<ul style="list-style-type: none"> • Future renovation works should consider providing a lowered counter section AS1428.1, 24.12 	
	<ul style="list-style-type: none"> • External seating 	<ul style="list-style-type: none"> • Future seating to comply with AS1428.1, 27.2; 27.29b and 15.1 	
	<ul style="list-style-type: none"> • Sanitary facilities 	<ul style="list-style-type: none"> • Install signage to male and female toilets. To comply with AS1428.1 14.5 	
	<ul style="list-style-type: none"> • Women's and Men's toilet / change room facilities 	<ul style="list-style-type: none"> • Either remodel existing facility to an accessible facility or construct an accessible facility 	
Croome Road Tennis Facility	<ul style="list-style-type: none"> • Access way 	<ul style="list-style-type: none"> • Lighting near turn off 	
Croome Road	<ul style="list-style-type: none"> • Car parking 	<ul style="list-style-type: none"> • Provide accessible car 	

Location	Audited problem area	Planned action	Budgeted Funding
Tennis Facility	<ul style="list-style-type: none"> • Removable metal bar installed to deter traffic 	parking space(s) <ul style="list-style-type: none"> • Visibility 	
Croome Road Tennis Facility	<ul style="list-style-type: none"> • Path of travel from parking area 	<ul style="list-style-type: none"> • Provide a continuous path of travel to connect the parking areas to the Tennis Courts and Club House Facilities 	
Croome Road Tennis Facility	<ul style="list-style-type: none"> • Entrance to the Tennis Building 	<ul style="list-style-type: none"> • Ramp to be installed 	
Croome Road Tennis Facility	<ul style="list-style-type: none"> • Door way to Club House 	<ul style="list-style-type: none"> • Widen door to allow minimum 800mm clear opening • Install lever of D ring style hardware at between 900-1100mm from the finished floor level 	
Croome Road Tennis Facility	<ul style="list-style-type: none"> • Path of travel from Tennis Club House to Tennis Courts 	<ul style="list-style-type: none"> • Continuous path of travel required including colour contrasting 	
Croome Road Tennis Facility	<ul style="list-style-type: none"> • Access to the Tennis Courts 	<ul style="list-style-type: none"> • Recommend Courts 3 and 4 as the courts with the greatest scope for achieving access 	

Location	Audited problem area	Planned action	Budgeted Funding
Croome Road Tennis Facility	<ul style="list-style-type: none"> • Court side seating 	<ul style="list-style-type: none"> • Current seating not to Standard 	
Croome Road Tennis Facility	<ul style="list-style-type: none"> • BBQ Facility 	<ul style="list-style-type: none"> • Continuous path of travel required • Accessible picnic table required 	
Croome Road Tennis Facility	<ul style="list-style-type: none"> • Sanitary Facilities 	<ul style="list-style-type: none"> • Provision of accessible facility 	