

TRUST

Police helping to reduce hatred in the community

Treat all reports of racial and religious hatred seriously and fairly; listen carefully to the victim. Allay their fears.

Record all reported incidents and offences on COPS using the associated factors screen to show prejudice as a motivation. Investigate all hate crimes.

Understand the impact of hate incidents on the victim, their family and on the community. Use an interpreter if you need to and arrange victim support through relevant Liaison Officers in your Crime Management Unit.

Supply the victim with the contact details of the Human Rights and Equal Opportunity Commission and the Anti-Discrimination Board and encourage them to lodge a complaint, if relevant.

Train everyone in your Command to take hate incidents seriously and remember to record, investigate and refer.

Who to refer a victim to?

In addition to investigating criminal matters, please refer anyone who has experienced or witnessed discrimination or vilification to:

National

Human Rights and Equal Opportunity Commission
Complaints info line 1300 656 419
TTY: 1800 620 241 (toll free)
Fax (02) 9284 9611
newcomplaints@humanrights.gov.au.
A complaint can be made in any language
(call 131450)
www.humanrights.gov.au

New South Wales

Anti Discrimination Board
Enquiry line
(02) 9268 5544 or TTY (02) 9268 5522
Or 1800 670 812 (toll free)
Fax (02) 9268 5500
A complaint can be made in any language.
www.lawlink.nsw.gov.au/adb

For further information on prejudice-motivated crime, visit the Cultural Diversity Knowledge Map on the Intranet or contact the NSWPF Cultural Diversity Team on Eaglenet 29543 or by email at #cdt. You can also contact the Community Contact Unit, Counter Terrorism and Special Tactics Command on Eaglenet 69289.



Human Rights and Equal
Opportunity Commission
humanrights.gov.au



NSW Police Force
www.police.nsw.gov.au

Produced by the Human Rights and Equal Opportunity Commission in partnership with the NSW Police Force
Photo on the far right courtesy of the Migrant Resource Centre of South Australia

